



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.BlueKC.com or by calling 1-877-410-6716.

Table with 3 columns: Important Questions, Answers, Why this Matters. Rows include questions about deductibles, out-of-pocket limits, annual limits, network providers, referrals, and excluded services.

Questions: Call 1-877-410-6716 or visit us at www.BlueKC.com.

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- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use preferred **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Preferred Provider	Non-Preferred Provider	
<b>If you visit a health care provider's office or clinic</b>	Primary care visit to treat an injury or illness	Visits 1-4 \$0 copay/visit; Visits 5+ 0% coinsurance/visit	20% coinsurance	Primary Care, Specialist, Urgent Care, and Outpatient Mental Illness/Substance Abuse office visits are combined and count toward the 4 visits covered at the applicable copay per calendar year.  Other services/procedures that are performed in a physician's office are subject to the network deductible and coinsurance level (excluding lab).
	Specialist visit	Visits 1-4 \$0 copay/visit; Visits 5+ 0% coinsurance/visit	20% coinsurance	Same limitations as primary care.
	Other practitioner office visit	Visits 1-4 \$0 copay/visit; Visits 5+ 0% coinsurance/visit for Chiropractor	20% coinsurance	Same limitations as primary care. Acupuncture is Not Covered.
	Preventive care/screening/immunization	No Charge	30% coinsurance	—————none—————
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	0% coinsurance	20% coinsurance	Blood Work: No charge if performed in preferred provider's office/independent lab after your office visit copay.

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Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Preferred Provider	Non-Preferred Provider	
	Imaging (CT/PET scans, MRIs)	0% coinsurance	20% coinsurance	Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility
<b>If you need drugs to treat your illness or condition</b>  More information about <b>prescription drug coverage</b> is available at <a href="http://www.BlueKC.com">www.BlueKC.com</a> .	Generic drugs	EA Network \$4/National + Network \$10 copay retail / \$10 mail order	50% coinsurance retail/mail order	Covers up to 34 day supply (retail) and between 35 to 102 supply (mail order)
	Preferred brand drugs	EA Network \$50/National + Network \$80 copay retail/ \$125 copay mail order	50% coinsurance retail/mail order	Covers up to 34 day supply (retail) and between 35 to 102 supply (mail order)
	Non-preferred brand drugs	EA Network \$80/National + Network \$120 copay retail / \$200 copay mail order	50% coinsurance retail/mail order	Covers up to 34 day supply (retail) and between 35 to 102 supply (mail order)
	Specialty drugs	0% coinsurance retail	50% coinsurance retail	Prescriptions for a specialty drug will need to be filled at a designated specialty pharmacy. Limited to a one month supply.
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	20% coinsurance	—————none—————
	Physician/surgeon fees	0% coinsurance	20% coinsurance	—————none—————
<b>If you need immediate medical attention</b>	Emergency room services	0% coinsurance	0% coinsurance	—————none—————
	Emergency medical transportation	0% coinsurance	0% coinsurance	—————none—————
	Urgent care	Visits 1-4 \$0 copay/visit; Visits 5+ 0% coinsurance/visit	20% coinsurance	Same limitations as primary care.
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	0% coinsurance	20% coinsurance	Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility
	Physician/surgeon fee	0% coinsurance	20% coinsurance	—————none—————

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		Preferred Provider	Non-Preferred Provider	
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	0% coinsurance	20% coinsurance	—————none—————
	Mental/Behavioral health inpatient services	0% coinsurance	20% coinsurance	Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility. Same limitations as hospital stay.
	Substance use disorder outpatient services	0% coinsurance	20% coinsurance	—————none—————
	Substance use disorder inpatient services	0% coinsurance	20% coinsurance	Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility. Same limitations as hospital stay.
<b>If you are pregnant</b>	Prenatal and postnatal care	0% coinsurance	20% coinsurance	—————none—————
	Delivery and all inpatient services	0% coinsurance	20% coinsurance	—————none—————

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Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		Preferred Provider	Non-Preferred Provider	
<b>If you need help recovering or have other special health needs</b>	Home health care	0% coinsurance	20% coinsurance	90 visit calendar year maximum.
	Rehabilitation services	0% coinsurance	20% coinsurance	Physical Therapy: 20 visit calendar year maximum; Occupational Therapy: 20 visit calendar year maximum; Speech and hearing therapy: unlimited visits; Pulmonary Therapy: 20 visit calendar year maximum; Cardiac Therapy: 36 visit calendar year maximum
	Habilitation services	0% coinsurance	20% coinsurance	Same limitations as Rehabilitation services
	Skilled nursing care	0% coinsurance	20% coinsurance	90 day calendar year maximum. Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility.
	Durable medical equipment	0% coinsurance	20% coinsurance	Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility.
	Hospice service	0% coinsurance	20% coinsurance	Prior authorization is required for services received at an inpatient facility. Failure to obtain approval, results in the cost of the service being your responsibility.
<b>If your child needs dental or eye care</b>	Eye exam	\$25 copay/visit	Not Covered	Limited to one eye exam per calendar year. Limited to a child age 18 and younger.
	Glasses	No Copay	Not Covered	One pair of lenses per calendar year. One pair of frames and any additional lens services/features not to exceed \$130. Limited to a child age 18 and younger.
	Dental check-up	No Copay	Not Covered	Routine oral exams and teeth cleaning limited to 2 per calendar year. Limited to a child age 18 and younger.

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## Excluded Services & Other Covered Services:

### **Services Your Plan Does NOT Cover** (This isn't a complete list. Check your policy or plan document for other [excluded services.](#))

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care
- Glasses (Adult)
- Hearing aids (age 1 and over)
- Infertility treatment
- Long term care
- Routine eye care(Adult)
- Routine foot care
- Weight loss programs

### **Other Covered Services** (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

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### Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-877-410-6716. You may also contact your state insurance department at 1-800-726-7390 (Missouri Department of Insurance) or 1-800-432-2484 (Kansas Department of Insurance).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact the Missouri Department of Insurance at 1-800-726-7390 or the Kansas Department of Insurance at 1-800-432-2484. Additionally, a consumer assistance program can help you file your appeal. Contact your insurance department for more information

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-410-6716.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-410-6716.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-877-410-6716.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-877-410-6716.

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7540
- Plan pays \$3140
- Patient pays \$4400

#### Sample care costs:

Hospital charges (mother)	\$2700
Routine obstetric care	\$2100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7540</b>

#### Patient pays:

<b>Deductibles</b>	\$4200
<b>Co-pays</b>	\$0
<b>Co-insurance</b>	\$0
Limits or exclusions	\$200
<b>Total</b>	<b>\$4400</b>

Note: These numbers assume the patient has given notice of her pregnancy to the plan. If you are pregnant and have not given notice of your pregnancy, your costs may be higher. For more information, please contact 1-877-410-6716.

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5400
- Plan pays \$4360
- Patient pays \$1040

#### Sample care costs:

Prescriptions	\$2900
Medical Equipment and Supplies	\$1300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5400</b>

#### Patient pays:

<b>Deductibles</b>	\$300
<b>Co-pays</b>	\$700
<b>Co-insurance</b>	\$0
Limits or exclusions	\$40
<b>Total</b>	<b>\$1040</b>

Note: These numbers assume the patient is participating in our diabetes wellness program. If you have diabetes and do not participate in the wellness program, your costs may be higher. For more information about the diabetes wellness program, please contact 1-866-859-3813.

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## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from preferred **providers**. If the patient had received care from non-preferred **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

✘ **No**. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

✘ **No**. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

✓ **Yes**. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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SBC-DP-001