



# Kansas City: Blue & U Saver Preferred-Care Blue Coverage Period: Beginning on or after 1/1/2015

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: All Coverage Tiers | Plan Type: PPO



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.BlueKC.com](http://www.BlueKC.com) or by calling 1-877-410-6716.

| Important Questions                                     | Answers   | Why this Matters:  |
|---|---|--|
| What is the overall deductible?                         | \$0   | See the chart starting on page 2 for your costs for services this plan covers.   |
| Are there other deductibles for specific services?      | No.   | You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.  |
| Is there an out-of-pocket limit on my expenses?         | No.   | There's no limit on how much you could pay during a coverage period for your share of the cost of covered services.  |
| What is not included in the out-of-pocket limit?        | No.   | Not applicable because there's no out-of-pocket limit on your expenses.  |
| Is there an overall annual limit on what the plan pays? | No.   | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.   |
| Does this plan use a network of providers?              | Yes. See <a href="http://www.BlueKC.com">www.BlueKC.com</a> or call 1-877-410-6716 for a list of preferred providers. | If you use a preferred doctor or other health care provider, this plan will pay some or all of the costs of covered services. Be aware, your preferred doctor or hospital may use a non-preferred provider for some services. Plans use the term in-network, preferred, or participating for providers in their network. See the chart starting on page 2 for how this plan pays different kinds of providers. |
| Do I need a referral to see a specialist?               | No. You don't need a referral to see a specialist.  | You can see the specialist you choose without permission from this plan.   |
| Are there services this plan doesn't cover?             | Yes.  | Some of the services this plan doesn't cover are listed below. See your policy or plan document for additional information about excluded services.  |

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary.

You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.



- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use preferred **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

| Common Medical Event   | Services You May Need                            | Your cost if you use a                    |   | Limitations & Exceptions   |
|--|--|---|---|--|
|  |  | Preferred Provider                        | Non-Preferred Provider                    |  |
| <b>If you visit a health care provider's office or clinic</b>  | Primary care visit to treat an injury or illness | \$0                                       | \$0                                       | —————none—————   |
|  | Specialist visit                                 | \$0                                       | \$0                                       | —————none—————   |
|  | Other practitioner office visit                  | \$0                                       | \$0                                       | —————none—————   |
|  | Preventive care/screening/immunization           | \$0                                       | \$0                                       | —————none—————   |
| <b>If you have a test</b>  | Diagnostic test (x-ray, blood work)              | \$0                                       | \$0                                       | —————none—————   |
|  | Imaging (CT/PET scans, MRIs)                     | \$0                                       | \$0                                       | Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility.   |
| <b>If you need drugs to treat your illness or condition</b><br><br>More information about <b>prescription drug coverage</b> is available at <a href="http://www.BlueKC.com">www.BlueKC.com</a> . | Generic drugs                                    | \$0 copay retail/<br>\$0 copay mail order | \$0 copay retail/<br>\$0 copay mail order | Covers up to 34 day supply (retail) and between 35 to 102 supply (mail order)  |
|  | Preferred brand drugs                            | \$0 copay retail/<br>\$0 copay mail order | \$0 copay retail/<br>\$0 copay mail order | Covers up to 34 day supply (retail) and between 35 to 102 supply (mail order)  |
|  | Non-preferred brand drugs                        | \$0 copay retail/<br>\$0 copay mail order | \$0 copay retail/<br>\$0 copay mail order | Covers up to 34 day supply (retail) and between 35 to 102 supply (mail order)  |
|  | Specialty drugs                                  | \$0 copay                                 | \$0 copay retail                          | Prescriptions for a specialty drug will need to be filled at a designated specialty pharmacy. Limited to a one month supply. |
| <b>If you have outpatient surgery</b>  | Facility fee (e.g., ambulatory surgery center)   | \$0                                       | \$0                                       | —————none—————   |
|  | Physician/surgeon fees                           | \$0                                       | \$0                                       | —————none—————   |

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary.

You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.

| Common Medical Event  | Services You May Need                        | Your cost if you use a |                        | Limitations & Exceptions   |
|---|--|------------------------|------------------------|--|
|   |  | Preferred Provider     | Non-Preferred Provider |  |
| <b>If you need immediate medical attention</b>                                | Emergency room services                      | \$0                    | \$0                    | —————none—————   |
|   | Emergency medical transportation             | \$0                    | \$0                    | —————none—————   |
|   | Urgent care                                  | \$0                    | \$0                    | —————none—————   |
| <b>If you have a hospital stay</b>  | Facility fee (e.g., hospital room)           | \$0                    | \$0                    | Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility  |
|   | Physician/surgeon fee                        | \$0                    | \$0                    | —————none—————   |
| <b>If you have mental health, behavioral health, or substance abuse needs</b> | Mental/Behavioral health outpatient services | \$0                    | \$0                    | —————none—————   |
|   | Mental/Behavioral health inpatient services  | \$0                    | \$0                    | Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility. |
|   | Substance use disorder outpatient services   | \$0                    | \$0                    | —————none—————   |
|   | Substance use disorder inpatient services    | \$0                    | \$0                    | Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility. |
| <b>If you are pregnant</b>  | Prenatal and postnatal care                  | \$0                    | \$0                    | —————none—————   |
|   | Delivery and all inpatient services          | \$0                    | \$0                    | —————none—————   |

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary.

You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.

| Common Medical Event  | Services You May Need     | Your cost if you use a |                        | Limitations & Exceptions   |
|---|---------------------------|------------------------|------------------------|--|
|   |                           | Preferred Provider     | Non-Preferred Provider |  |
| <b>If you need help recovering or have other special health needs</b> | Home health care          | \$0                    | \$0                    | 90 visit calendar year maximum.  |
|   | Rehabilitation services   | \$0                    | \$0                    | Physical Therapy: 20 visit calendar year maximum; Occupational Therapy: 20 visit calendar year maximum; Speech and hearing therapy: unlimited visits; Pulmonary Therapy: 20 visit calendar year maximum; Cardiac Therapy: 36 visit calendar year maximum |
|   | Habilitation services     | \$0                    | \$0                    | Same limitations as Rehabilitation services.   |
|   | Skilled nursing care      | \$0                    | \$0                    | 90 day calendar year maximum. Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility.   |
|   | Durable medical equipment | \$0                    | \$0                    | Prior authorization is required. Failure to obtain approval, results in the cost of the service being your responsibility.   |
|   | Hospice service           | \$0                    | \$0                    | Prior authorization is required for services received at an inpatient facility. Failure to obtain approval, results in the cost of the service being your responsibility.  |
| <b>If your child needs dental or eye care</b>                         | Eye exam                  | \$0                    | Not Covered            | Limited to one eye exam per calendar year. Limited to a child age 18 and younger.  |
|   | Glasses                   | \$0                    | Not Covered            | One pair of lenses per calendar year. One pair of frames and any additional lens services/features not to exceed \$130. Limited to a child age 18 and younger.   |
|   | Dental check-up           | Not Covered            | Not Covered            | —————none—————   |

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary.

You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.

## Excluded Services & Other Covered Services:

### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other [excluded services.](#))

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care
- Glasses (Adult)
- Hearing aids (Age 1 and over)
- Infertility treatment
- Long term care
- Routine eye care(Adult)
- Routine foot care
- Weight loss programs

### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary.

You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.

### Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-877-410-6716. You may also contact your state insurance department at 1-800-726-7390 (Missouri Department of Insurance) or 1-800-432-2484 (Kansas Department of Insurance).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact the Missouri Department of Insurance at 1-800-726-7390 or the Kansas Department of Insurance at 1-800-432-2484. Additionally, a consumer assistance program can help you file your appeal. Contact your insurance department for more information

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-410-6716.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-410-6716.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-877-410-6716.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-877-410-6716.

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary.

You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.

## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- **Amount owed to providers: \$7540**
- **Plan pays \$7340**
- **Patient pays \$200**

#### Sample care costs:

|                            |               |
|----------------------------|---------------|
| Hospital charges (mother)  | \$2700        |
| Routine obstetric care     | \$2100        |
| Hospital charges (baby)    | \$900         |
| Anesthesia                 | \$900         |
| Laboratory tests           | \$500         |
| Prescriptions              | \$200         |
| Radiology                  | \$200         |
| Vaccines, other preventive | \$40          |
| <b>Total</b>               | <b>\$7540</b> |

#### Patient pays:

|                      |              |
|----------------------|--------------|
| <b>Deductibles</b>   | \$0          |
| <b>Co-pays</b>       | \$0          |
| <b>Co-insurance</b>  | \$0          |
| Limits or exclusions | \$200        |
| <b>Total</b>         | <b>\$200</b> |

Note: These numbers assume the patient has given notice of her pregnancy to the plan. If you are pregnant and have not given notice of your pregnancy, your costs may be higher. For more information, please contact 1-877-410-6716.

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers: \$5400**
- **Plan pays \$5360**
- **Patient pays \$40**

#### Sample care costs:

|                                |               |
|--------------------------------|---------------|
| Prescriptions                  | \$2900        |
| Medical Equipment and Supplies | \$1300        |
| Office Visits and Procedures   | \$700         |
| Education                      | \$300         |
| Laboratory tests               | \$100         |
| Vaccines, other preventive     | \$100         |
| <b>Total</b>                   | <b>\$5400</b> |

#### Patient pays:

|                      |             |
|----------------------|-------------|
| <b>Deductibles</b>   | \$0         |
| <b>Co-pays</b>       | \$0         |
| <b>Co-insurance</b>  | \$0         |
| Limits or exclusions | \$40        |
| <b>Total</b>         | <b>\$40</b> |

Note: These numbers assume the patient is participating in our diabetes wellness program. If you have diabetes and do not participate in the wellness program, your costs may be higher. For more information about the diabetes wellness program, please contact 1-866-859-3813.

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from preferred **providers**. If the patient had received care from non-preferred **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

✘ **No**. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

✘ **No**. Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

✓ **Yes**. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

✓ **Yes**. An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Questions:** Call 1-877-410-6716 or visit us at [www.BlueKC.com](http://www.BlueKC.com).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 1-877-410-6716 to request a copy.

SBC-DP-001