Kansas City

: Basic Select Bronze

Coverage for: All Coverage Tiers | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.BlueKC.com/sgksepo. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.BlueKC.com/Glossary or call 1-877-410-6716 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$6,000/Individual or \$12,000/family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Yes, \$1,000/Individual or \$2,000/family for prescription drug expenses	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,000 individual / \$14,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.BlueKC.com or call 1-877-410-6716 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see a specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common			ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	Information	
If you visit a health care provider's office	Primary care visit to treat an injury or illness	Visits 1-2 \$25 copay/office visit; Deductible does not apply. Visits 3+ 40% coinsurance/office visit	Not covered	Primary Care, Outpatient Mental Health and Outpatient Substance Abuse Office Visits are combined and count toward the 2 visits covered at the applicable copay.  Other services/procedures that are performed in a physician's office are subject to the network deductible and coinsurance level (excluding lab).	
or clinic	Specialist visit	40% coinsurance/office visit	Not covered	Other services/procedures that are performed in a physician's office are subject to the network deductible and coinsurance level (excluding lab).	
	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)  40% coinsurance	Not covered	Blood Work: No charge if performed in preferred provider's office/independent lab after your office visit copay.		
If you have a test	Imaging (CT/PET scans, MRIs)	) 40% <u>coinsurance</u>	Not covered	Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.	

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Preferred Provider	Non-Preferred Provider	Information	
	Generic drugs (Tier 1)	(You will pay the least)  Basic Network \$20 copay/prescription / National Plus Network \$30 copay/prescription (retail) / \$50 copay/prescription (mail order); Deductible does not apply.	(You will pay the most)  Not covered	Covers up to a 34-day supply (retail); between 34-102 day supply (mail order).  Generic Specialty (limited to 30-day supply) at retail. Basic Network \$40 copay/prescription / National Plus Network \$50 copay/prescription; Deductible does not apply.	
If you need drugs to treat your illness or	Preferred brand drugs (Tier 2)	Basic Network Prescription drug deductible then \$80 copay/prescription / National Plus Network \$100(retail) / \$200 copay/prescription (mail order)	Not covered	Covers up to a 34-day supply (retail); between 34-102 day supply (mail order).	
condition  More information about prescription drug coverage is available at www.BlueKC.com/KSD L	Non-preferred brand drugs (Tier 3)	Basic Network Prescription drug deductible then 20% coinsurance/prescriptio n / (retail) maximum \$250 / National Plus Network deductible then 30%coinsurance/ prescription / Prescription drug deductible then 20% coinsurance/prescriptio n (mail order) maximum \$625	Not covered	Covers up to a 34-day supply (retail); between 34-102 day supply (mail order).  Preferred Brand Specialty (limited to 30-day supply) at retail. Prescription drug deductible Basic Network 40% coinsurance/prescription maximum \$500;	
	Specialty drugs (Tier 4)	Basic Network Prescription drug deductible then 50% coinsurance/prescriptio n (retail)	Not covered	Covers Non-Preferred Brand Specialty (limited to 30-day supply)	

Common Medical Event	Services You May Need	What Y Preferred Provider (You will pay the least)	ou Will Pay  Non-Preferred Provider  (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	Not covered	None
surgery Physician/s	Physician/surgeon fees	40% coinsurance	Not covered	None
	Emergency room care	40% coinsurance	40% coinsurance	None
If you need immediate medical attention	Emergency medical transportation	40% coinsurance	40% coinsurance	None
medical attention	<u>Urgent care</u>	40% coinsurance	Not covered	Other services/procedures that are performed in a physician's office are subject to the network deductible and coinsurance level (excluding lab).
If you have a hospital stay	Facility fee (e.g., hospital room)	40% coinsurance	Not covered	Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.
	Physician/surgeon fees	40% coinsurance	Not covered	None
If you need mental	Outpatient services	40% coinsurance	Not covered	None
health, behavioral health, or substance abuse services Inpatient services 40% co	40% coinsurance	Not covered	Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.	
If you are pregnant	Office visits	40% coinsurance	Not covered	Cost sharing does not apply to certain preventive services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services 40% coinsurance	40% coinsurance	Not covered	None
	Childbirth/delivery facility services	40% coinsurance	Not covered	None
If you need help	Home health care	40% coinsurance	Not covered	None
recovering or have other special health	Rehabilitation services	40% coinsurance	Not covered	Speech and hearing therapy: 90 visit calendar year maximum
needs	Habilitation services	40% <u>coinsurance</u>	Not covered	Same limitations as Rehabilitation services.

Common	Common Medical Event Services You May Need		ou Will Pay	Limitations, Exceptions, & Other Important Information	
			Non-Preferred Provider (You will pay the most)		
	Skilled nursing care	Not covered	Not covered	None	
	Durable medical equipment	40% coinsurance	Not covered	Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.	
	Hospice services 40% coinsurance		Not covered	Prior authorization is required. Failure to obtain approval may result in the cost of the service being your responsibility.	
	Children's eye exam	\$25 <u>copay</u> /visit; <u>Deductible</u> does not apply	Not covered	Limited to a child age 18 and younger.	
If your child needs dental or eye care	Children's glasses	No charge	Not covered	Limited to three pairs of lenses per calendar year. Limited to three pairs of frames and any additional leans services/features not to exceed \$130. Limited to a child age 18 and younger.	
	Children's dental check-up	No charge	Not covered	None	

#### **Excluded Services & Other Covered Services:**

#### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery

- Dental care (Adult)
- Hearing aids
- Long-term care

- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care included under Rehabilitation services
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

Infertility treatment (limited to prescription drugs)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the Marketplace, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: your plan at 1-888-989-8842, Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, Missouri Department of Insurance at 1-800-726-7390 or the Kansas Department of Insurance at 1-800-432-2484.

#### Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-410-6716.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-410-6716.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-410-6716.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-410-6716.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.————

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsura excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby							
(9 months	s of	in-r	netw	or	k	pre	-natal
			- 14				×

### Managing Joe's type 2 **Diabetes**

Limits or exclusions \$80 The total Joe would pay is \$4,040

■ The plan's overall deductible	\$6,00
■ Specialist coinsurance	40%
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	0%
This EXAMPLE event includes servi	ces like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800

#### In this example, Peg would pay:

Cost Sharing		
Deductibles	\$6,020	
Copayments	\$0	
Coinsurance	\$500	
What isn't covered		
Limits or exclusions	\$150	
The total Peg would pay is	\$6,670	

■ The plan's overall deductible

■ Specialist coinsurance 40% ■ Hospital (facility) coinsurance 40% **■** Other coinsurance 0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

#### In this example, Joe would pay:

Cost S	Sharing
Deductibles*	\$3,420

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce you For more information about the wellness program, please contact: 1-816-395-2121.

\*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

## Mia's Simple Fracture (in-network emergency room visit

- The plan's overall deductible
- **■** Specialist coinsurance
- Hospital (facility) coinsurance

#### **■** Other coinsurance

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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# In this example, Mia would pay: Cost Sharing Deductibles\* Copayments Coinsurance What isn't covered Limits or exclusions The total Mia would pay is

#### Discrimination is Against the Law

Blue KC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue KC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Blue KC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact Customer Service, 816-395-6340 (local), 844-395-7126 (Toll free), <a href="mailto:languagehelp@bluekc.com">languagehelp@bluekc.com</a>.

If you believe that Blue KC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Appeals Department, PO Box 419169, Kansas City, MO 64141-6169, 816-395-3537, TTY: 816-842-5607, APPEALS@bluekc.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

If you, or someone you're helping, has questions about Blue KC, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-844-395-7126.

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue KC, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-410-6716.

Chinese: 如果您,或是您正在協助的對象,有關於[插入 SBM 項目的名稱 Blue KC方面的問題,您 有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話 [在此插入數字1-877-410-6716。

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Blue KC, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-410-6716.

German: Falls Sie oder jemand, dem Sie helfen, Fragen zum Blue KC haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-877-410-6716 an.

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 [Blue KC]에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-877-410-6716 로 전화하십시오.

Serbo-Croatian: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o Blue KC, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 1-877-410-6716.

#### Arabic:

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص Blue KC ، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم ات.6716-410-877-10.

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Blue KC, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-877-410-6716.

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Blue KC, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-877-410-6716.

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Blue KC, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa1-877-410-6716.

Laotian: ຖ າ້ທ ານ, ຫ ືຄົນ ທ່ທ ານກ າລງັຊ ່ວຍເຫ ືອ, ມ ຄຳຖາມກ ່ງວກບັ Blue KC, ທ ານມ ສິດ ທ່ຈະໄດຮ້ບການຊ ່ວຍເຫ ືອແລະຂໍ ້ມ ນູຂ າວສານ ທ່ເປັນພາສາຂອງທ່ານ ບໍ່ມ ຄ າໃຊຈ້ າຍ. ການໂອລ້ມົກບັນາຍພາສາ, ໂຫ ໂທຫາ 1-877-410-6716.

Pennsylvanian Dutch: "Wann du hoscht en Froog, odder ebber, wu du helfscht, hot en Froog baut Blue KC, hoscht du es Recht fer Hilf un Information in deinre eegne Schprooch griege, un die Hilf koschtet nix. Wann du mit me Interpreter schwetze witt, kannscht du1-877-410-6716 uffrufe.

Persian:

اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد Blue KC ، داشته باشید حق این را دارید که کمکو اطالعات به زبان خود را به طور رایگان دریافت نمایید 6716-877-1.تماس حاصل نمایید.

Cushite: Isin yookan namni biraa isin deeggartan Blue KC irratti gaaffii yo qabaattan, kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabdu. Nama isiniif ibsu argachuuf, lakkoofsa bilbilaa 1-877-410-6716 tiin bilbilaa.

Portuguese: Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Blue KC, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-877-410-6716.

For TTY services, please call 1-816-842-5607.